Student Complaint Contact Information

ALABAMA
Alabama Commission on Higher Education
PO Box 302000
Montgomery, AL 36130-2000
(342) 242-1998
http://ache.edu/Content/Departments/NRI/federal-reg.pdf

ALASKA
Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
(907) 465-6741
EED.ACPE-IA@alaska.gov
http://acpe.alaska.gov/ABOUT_US/Consumer_Protection

ARIZONA
Arizona State Board for Private Postsecondary Education
1400 W. Washington Street
Room 260
Phoenix, AZ 85007
(602)-542-1253
https://ppse.az.gov/complaint

ARKANSAS
Arkansas Higher Education Coordinating Board
Arkansas Department of Higher Education
423Main Street, Suite 400
Little Rock, AR 72201
(501) 371-2000
http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form

CALIFORNIA
California Bureau of Private Postsecondary Education
P.O. Box 980818
West Sacramento, CA 95798-0818
(888)-370-7589
www.bppe.ca.gov
http://www.bppe.ca.gov/forms_pubs/complaint.pdf
Attorney General’s Office
California Department of Justice
Attn: Public Inquiry Unit
P.O. Box 9044255
Sacramento, CA 94244-2550
(912) 322-3360
https://oag.ca.gov/contact/general-comment-question-or-complaint-form

COLORADO
Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202
(303) 862-3001
http://highered.colorado.gov/Academics/Complaints/default.html

CONNECTICUT
Connecticut Department of Higher Education
450 Columbus Boulevard, Suite 510
Hartford, CT 06103-1841
(860) 947-1822
http://www.ctoho.org/StudentComplaints.shtml

Connecticut Department of Consumer Protection
450 Columbus Boulevard, Suite 901
Hartford, CT 06103-1841
Consumer Complaint Hotline: (800) 842-2649

DELAWARE
Delaware Higher Education Office
The Townsend Building, Suite 2
Dover, DE 19901
dheo@doe.k12.de.us
(302) 735-4120
https://www.doe.k12.de.us/domain/226

Delaware Attorney General
Consumer Protection Wilmington
820 N. French Street, 5th floor
Wilmington, DE 19801
consumer.protection@state.de.us
https://attorneygeneral.delaware.gov/fraud/cpu/complaint/
DISTRICT OF COLUMBIA
District of Columbia Office of the State Superintendent of Education
Higher Education Licensure Commission
810 First Street, NE, Second Floor
Washington, DC 20002
(202) 727-6436
http://osse.dc.gov/service/public-complaints

FLORIDA
Florida Commission on Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
cieinfo@fldoe.org
http://www.fldoe.org/policy/cie/file-a-complaint.stml

GEORGIA
Georgia Nonpublic Postsecondary Education Commission
2082 E. Exchange Place, Suite 220
Tucker, GA 30084-5334
(770) 414-3300
https://gnpec.org/gnpec-authorized-school-complainant-form/

HAWAII
Hawaii Postsecondary Education Authorization Program
Department of Commerce and Consumer Affairs
P.O. Box 541
Honolulu, HI 96809
(808) 586-7327
hpeap@dcca.hawaii.gov
http://cca.hawaii.gov/hpeap/student-complaint-process/

IDAHO
Idaho State Board of Education
Attn: State Coordinator for Private Colleges and Proprietary Schools
650 West State Street
PO Box 83720
Boise, ID 83720-0037
(208) 334-2270
https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/
ILLINOIS
Illinois Board of Higher Education
1 North Old State Capital Plaza, Suite 333
Springfield, IL 62701-1377
Institutional Complaint Hotline: (217) 557-7359
complaint@ibhe.org

INDIANA
Indiana Commission for Higher Education
Attn: Complaints
101 West Ohio Street, Suite 300
Indianapolis IN 46204-1984
(800) 628-2909
complaints@che.in.gov
http://www.in.gov/che/2744.htm

IOWA
Iowa College Student Aid Commission
430 East Grand Ave, 3rd Floor
Des Moines, IA 50309-1920
(515) 725-3400
info@iowacollegeaid.gov
https://www.iowacollegeaid.gov/sdrf-start

KANSAS
Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

KENTUCKY
Kentucky Council on Postsecondary Education
CPE Consumer Complaint
1024 Capital Center Drive, Suite 320
Frankfort, KY 40601-7512
http://cpe.ky.gov/campuses/consumer_complaint.html

Office of the Attorney General
Capitol Suite 118
700 Capitol Avenue
Frankfort, KY 40601-3449
consumer.protection@ag.ky.gov
http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx
LOUISIANA
Louisiana Attorney General Office
Consumer Protection Section
PO Box 94005
Baton Rouge, LA 70804
ConsumerInfo@ag.state.la.us
(800) 351-4889
http://www.ag.state.la.us/Home/ComplaintDocument

MAINE
Maine Department of Education
23 State House Station
Augusta, ME 04333-0023
(207) 624-6600
http://www.maine.gov/doe/index.html

Maine Attorney General
Consumer Information and Mediation Service
6 State House Station
Augusta, ME 04333
(207) 626-8849

MARYLAND
Maryland Higher Education Commission
6 North Liberty Street, 10th Floor
Baltimore, MD 21201
PCS.MHEC@maryland.gov
http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx

Maryland Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
Consumer Protection Hotline: (410) 528-8662
consumer@oag.state.md.us
http://www.marylandattorneygeneral.gov/Pages/CPD/Complaint.aspx

MASSACHUSETTS
Massachusetts Board of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02108
(617) 994-6950
http://www.mass.edu/forstufam/complaints/complaints.asp
MICHIGAN
State of Michigan
Department of Licensing and Regulatory Affairs, Corporations, Securities & Commercial Licensing Bureau
PO Box 30018
Lansing MI 48909
(517) 241-9223

MINNESOTA
Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227
(651) 259-3975
http://www.ohe.state.mn.us/mPg.cfm?pageID=1078

MISSISSIPPI
Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453
(601) 432-6372
http://www.mississippi.edu/mcca/
Office of the Attorney General State of Mississippi
Consumer Protection
PO Box 22947
Jackson, MS 39225-2947
(601) 359-4230
http://www.ago.state.ms.us/forms/complaint-form/

MISSOURI
Missouri Department of Higher Education
205 Jefferson Street
PO Box 1469
Jefferson City, MO 65102-1469
(573) 751-2361
info@dhe.mo.gov
MONTANA
Montana Board of Regents
Office of Commissioner of Higher Education
Montana University System
2500 Broadway Street
PO Box 203201
Helena, MT 59620-3201
http://www.mus.edu/MUS-statement-of-complaint-process.asp

Montana Office of Consumer Protection
2225 11th Avenue
P.O. Box 200151
Helena, MT 59620-0151
contactocp@mt.gov
https://dojmt.gov/consumer/

NEBRASKA
Nebraska Coordinating Commission for Postsecondary Education
PO Box 95005
Lincoln, NE 68509-5005
(402) 471-2847
https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions

Nebraska Attorney General
2115 State Capitol
Lincoln, NE 68509
(402) 471-2682
ago.consumer@nebraska.gov
https://ccpe.nebraska.gov/student-complaint-form

NEVADA
Nevada Commission on Postsecondary Education
3663 East Sunset Road, Suite 202
Las Vegas, Nevada 89120
http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm

NEW HAMPSHIRE
New Hampshire Department of Education
101 Pleasant Street
Concord, NH 03301-3494
(603) 271-3494
NEW MEXICO
New Mexico Higher Education Department
2044 Galisteo Street, Suite 4
Santa Fe, NM 87505-2100
http://www.hed.state.nm.us/students/complaints.aspx

NEW YORK
New York Office of College and University Evaluation
New York State Education Department
89 Washington Avenue, Room 960 EBA
Albany, NY 12234
(518) 474-1551
ocueinfo@mail.nysed.gov
http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html

NORTH CAROLINA
Postsecondary Education Complaints
c/o Student Complaints
University of North Carolina General Administration
910 Raleigh Road
Chapel Hill, NC 27515-2688
(919) 962-4550
studentcomplaint@northcarolina.edu
http://www.northcarolina.edu/complaints

Consumer Protection Division
Attorney’s General Office
Mail Service Center 9001
Raleigh, NC 27699-9001

NORTH DAKOTA
Office of Attorney General
Consumer Protection Division
Gateway Professional Center
1050 E Interstate Ave, Suite 200
Bismarck, ND 58503-5574
(800) 472-2600
https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints
OHIO
Ohio Department of Higher Education
25 South Front Street
Columbus, OH 43215-4183
(614) 466-6000
https://www.ohiohighered.org/students/complaints

OKLAHOMA
Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
(405) 225-9100
https://www.okhighered.org/current-college-students/

OREGON
Oregon Higher Education Coordinating Commission
255 Capital Street NE, Third Floor
Salem, OR 97310

PENNSYLVANIA
Pennsylvania Department of Education
333 Market Street, 12th Floor
Harrisburg, PA 17126-0333
(717) 783-8228
http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1

PUERTO RICO
Puerto Rico Council on Higher Education
PO Box 1900
San Juan, PR 00918
http://www.ce.pr.gov

Puerto Rico Department of Justice
PO Box 9020192
San Juan, PR 00902-0192
http://www.justicia.pr.gov
RHODE ISLAND
Rhode Island Board of Governors for Higher Education
Shepard Building
80 Washington Street
Providence, RI 02903
(401) 456-6000
http://www.ribghe.org/students.htm

SOUTH CAROLINA
South Carolina Commission on Higher Education
1122 Lady Street, Suite 300
Columbia, SC 29201
(803) 737-2260
http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf

SOUTH DAKOTA
South Dakota Office of Attorney General, Division of Consumer Protection
1302 E Hwy 14, Suite 3
Pierre, SD 57501-8053
(605) 773-4400
customerhelp@state.sd.us
http://consumer.sd.gov/complaintform.aspx

TENNESSEE
Tennessee Higher Education Commission
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
(615) 741-3605
http://tn.gov/thec/topic/postsecondary-state-authorization

TEXAS
Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, TX 78752
(512) 427-6101
http://www.thecb.state.tx.us/index.cfm?objectid=AC6FA0BC-F5DB-16DE-6B667C083DFB5B98
UTAH
Utah Division of Consumer Protection
160 East 300 South
Salt Lake City, UT 84111
(801) 530-6601
consumerprotection@utah.gov

VERMONT
Vermont State Board of Education
219 North Main Street, Suite 402
Barre, VT 05641
(802) 479-1030
http://education.vermont.gov/vermont-schools/school-operations/post-secondary-programs

Vermont Attorney General’s Office
109 State Street
Montpelier, VT 05609-1001
(802) 656-3183
AGO.CAP@vermont.gov
https://agocapcomplaint.atg.state.vt.us/forms/consumer-assistance-program-complaint-form/

VIRGINIA
State Council of Higher Education for Virginia
101 N. 14th Street, 10th Floor
James Monroe Building
Richmond, VA 23219
(804) 225-2600
http://www.schev.edu/index/students-and-parents/resources/student-complaints

WASHINGTON
Washington Student Achievement Council
917 Lakeridge Way
Olympia, WA 98502
(360) 753-7800
complaints@wsac.wa.gov
http://wsac.wa.gov/protection-education-consumers
WEST VIRGINIA
West Virginia Higher Education Policy Commission
1018 Kanawha Blvd, East Suite 700
Charleston, WV 25301-2800
(304) 558-0261

West Virginia Office of the Attorney General
Consumer Protection Division
PO Box 1789
Charleston, WV 25326-1789
(304) 558-0546
http://www.ago.wv.gov/Pages/default.aspx

WISCONSIN
Wisconsin Educational Approval Board
432 Charmany Drive, Suite 102
Madison, WI 53719
(608) 266-1996
eabmail@eab.wisconsin.gov
http://eab.state.wi.us/resources/complaint.asp

WYOMING
Wyoming Department of Education
Hathaway Building, 2nd Floor
2300 Capitol Avenue
Cheyenne, WY 82002-0050
(607) 777-7675

U.S. VIRGIN ISLANDS
U.S. Virgin Islands Department of Licensing and Consumer Affairs
3000 Golden Rock Shopping Center, VI
Christiansted, St. Croix 008200
U.S. VIRGIN ISLANDS
http://dlca.vi.gov/consumeraffairs/